

## **1. Purpose of the report**

The purpose of the report is to provide the Overview and Scrutiny Board with an update regarding the operational and strategic position in relation to delivering Urgent and emergency care in the city of Leeds

## **2. Introduction**

NHS Leeds North Clinical Commissioning Group (CCG) co-ordinates the NHS commissioning of urgent care services for the city through the collaborative commissioning arrangement in place under the Memorandum of Understanding held between the three CCGs (North, West and South & East). This responsibility includes all operational and strategic aspects to ensure the city has a sustainable and responsive Urgent and Emergency care for the future.

## **3. Operational Urgent Care the 4hr Emergency Care Standard**

The key priority for urgent care in Leeds was to deliver the national target of 95% achievement the 4hr Emergency Care Standard (ECS); Leeds Teaching Hospital Trust (LTHT) achieved 96.38% for 2013/14. This significant achievement clearly demonstrates the collaborative work across the Leeds Health Economy support patient flow to deliver high quality patient care.

In 2013/14 the overall Emergency Department (ED) attendance and admissions remained consistent even though clinicians and managers' report that the complexity and acuity of patients coming through the system during the winter was higher than the previous year. The CCG's will be working with their partners to understand the impact this will have on future planning and the integration agenda.

Moving forward the Urgent Care Team will reflect the learning from 2013/14 to inform future Surge and Escalation policies and practice and utilise non recurrent monies to support continuous improvement and the achievement of the ECS along with Ambulance and out of hour's services.

## **4. Tour De France**

NHS Leeds North are working with colleagues at Leeds City Council to lead the health planning for the Tour de France Grand Depart which is anticipated will pose significant challenges to all providers across the health and social care landscape. All relevant partners are well engaged with the planning process, and we are confident that Leeds will deliver a safe and enjoyable event for visitors, as well as delivering a normal level of service for our resident population.

## **5. Strategic Urgent Care**

As you will be aware Leeds has an agreed Transformation Board which includes both NHS commissioners and Providers from across the City. Urgent Care forms one of the main work streams of the programme which is supported by a significant integration programme to ensure the frail and elderly and those with Long Term Conditions receive co-ordinated care throughout their pathway in and out of hospital. The priority for the Strategic Urgent Care Board (SUCB) is to balance the

operational priorities with the need to build a resilient urgent and emergency care system for the future. Utilising outcomes based accountability framework the SUCB has set the following high level objective which is congruent with both the national guidance (Urgent and Emergency Care review) and meets the needs and expectations of the local population:

### **Vision**

*“Design and implement a system that delivers the best achievable outcomes for individuals with an actual or perceived urgent care health need”*

The urgent care programme will be governed by the Leeds Transformation Board. A full Urgent Care Health Needs Assessment along with operational learning will inform the guide the strategic direction of the transformation of urgent and emergency care.

To deliver the vision 4 clinically lead work streams have been established to focus on the following areas:

- Frail and Elderly
- Mental Health
- Children and Young people
- Alcohol

These work streams will consider:

- Patient need and pathways
- System changes- including process, workforce and infrastructure
- Public and Professional Engagement and Communication

A Communications, Engagement, Equality and Diversity (CEED) work stream will coordinate and deliver the CEED requirements across all the 4 work streams. We will be working with Leeds Rugby Foundation to raise the profile of the project through their fan base and media coverage along with the Working Voices programme and the third sector to access those of working age and the difficult to reach communities respectively.

In addition a there a number of proposals currently being developed to secure additional funding from the Better Care Fund (BCF) an central government allocation to support the delivery of the Urgent Care transformation.

## **6. West Yorkshire Urgent and Emergency Network**

The 10 West Yorkshire CCG are working together with providers to identify areas where system-wide transformation across the the region will deliver the National Vision as laid out in the Urgent and Emergency Services Review led by Sir Bruce Keogh. Each of the 10 CCG’s has a varying approach to local solutions and therefore early discussions have been centred on the development of broader emergency care networks and the foot print for the future Emergency and Major Emergency Centers within the region.

## **7. Recommendations**

The Overview and Scrutiny Board are asked to note the achievement of the 95% the 4hr Emergency Care Standard and the continued work with partners to develop a sustainable Urgent and Emergency care system for the future that delivers quality and meets the needs of the population.